

TERMS

All prices in this catalog are subject to change without notice. We are not responsible for typographical errors.

Pricing & Terms: The prices shown in this catalog include your professional discount. Net prices appear on items with only one price shown. On items where two prices appear - quantity discounts are available as shown. For example: S01G P243 is priced 11.77 ea./3+ 11.18 ea. Therefore, if you purchase from 1-2 of this item, your cost would be \$11.77 ea. For 3 or more of this item, your cost is only \$11.18 ea.

Minimum Order: \$25.00

Delivery: All orders will be processed immediately and shipped out promptly. If you require overnight delivery let us know - it can be arranged - unless it is a C.O.D. order. We are not responsible for damage after delivery. All claims for shortages and damage must be reported to the carrier immediately and a claim must be filed with the carrier by the customer.

Returns/Restocking:

Items can be returned within 30 days of receipt with prior authorization from a Good Prod Customer Service Representative. Please call or fax first to explain the situation. Refunds are for the cost of the product only. Returns of damaged goods require a signed proof of delivery (POD) from the carrier (UPS, FedEx, or Truck Company, etc.) reflecting the damage at the time of delivery. Please have the POD available when calling Customer Service for return authorization. Good Prod cannot accept responsibility for damage incurred after a customer has signed for the merchandise in good condition. With the exception of defective merchandise, all items authorized for return must be shipped back freight prepaid and are subject to a 20% restocking charge. Special orders, special priced items and non-inventory items cannot be returned for any credit due to their special nature.

Sales Tax: Sales tax is applicable on orders in New Jersey, New York and Connecticut unless an exemption certificate is on file with Good Prod.

NEW ACCOUNTS

To establish a line of credit, you must complete the Good Prod Credit Application. Visit www.goodprod.com or call our offices to get a credit application. Good Prod accepts American Express, MasterCard, VISA and Discover.

PAYMENT TERMS

Established Accounts: Net, the 1st day of the following month to accounts with established credit lines. Note: Month ends on the 20th for billing purposes. Past due balances will incur a 2% late charge.

All Other Accounts: All other customers can pay via American Express, MasterCard, VISA, Discover, cash in advance, or check payment (may delay shipment by 10 days; \$20 service charge for returned checks).

C.O.D. Orders: Additional C.O.D. charges apply.

SHIPPING INFORMATION

Good Prod shipments are made via standard UPS ground unless product is identified as truck ship only (🚚). Standard trading area includes: CT, DE, DC, IN, KY, MA, MD, ME, MI, NH, NJ, NY, PA, OH, RI, TN, VA, VT.

STANDARD GROUND DELIVERY CHARGES

Original Order Total	Freight Charge*
\$40.00 and less	\$12.00
\$40.01 to \$75.00	\$15.00
\$75.01 to \$125.00	\$20.00
\$125.01 to \$175.00	\$30.00
\$175.01 to \$250.00	\$40.00
\$250.01 to \$694.99	\$50.00
\$695 & up	Free Ground Delivery (UPS)

EXPRESS NEXT DAY & 2ND DAY SERVICES AVAILABLE AND WILL BE PRICED SEPARATELY. RATES ARE SUBJECT TO CHANGE AT ANY TIME.

Additional UPS Charges Apply for the Following & Will Be Included As Part of the Freight Charged On the Order:

- 📦 \$2.00 per unit for Extra Handling Items
 - 📦 📦 \$5.00 or \$7.00 per unit for Oversized Items
 - \$17.00 per case for Hazmat Chemicals
- These charges are waived on orders \$695.00 & up.

Truck Ship Delivery Charges

Orders \$695.00 & up Shipped Prepaid 🚚
 For Orders less than \$695.00 add \$65.00
 Orders shipped outside the normal trading area may incur additional freight charges.
 Any special handling requirements and residential or ferry deliveries may require additional freight charges.

* Fuel surcharge as a percent of sales is applicable to all shipments. The surcharge is based on a common index for diesel fuel published by the Department of Energy.